

Conditions of Stay

All rates are per night. Pitch rate includes 2 persons and electric hook-up.

Please note when payment is made in advance, a £10.00 booking fee is included in the fee, which is not refundable on cancellation. Deposits and peak period payments in advance are non-refundable within one month of reservation date.

A car towed behind a motorcaravan will not be charged providing both motorcaravan and car can be parked within the confines of the pitch.

Pitches are available for occupancy from noon. Pitches must be vacated by 11.30am. Extension of time on same day arrival/departure is subject to a surcharge depending on dates and the extension must be arranged with the warden.

Acceptable payment methods include: Cash, Debit card and Credit Card. Deposits and advance payments can also be sent direct to our Lloyds Bank account. Please ask for further details.

We want everyone to enjoy their stay at Cornish Farm. We do not want too many rules and regulations but we do want happy, middle of the road campers enjoying a quiet time. Extremes of any behaviour or practice will not be tolerated and you will be asked to leave.

In short, if you think it is OK that your dogs should be allowed to run around scaring people, barking and making a mess everywhere whilst your children run around screaming and shouting having water fights in the toilets, whilst you sleep off the 3.00am noisy BBQ you enjoyed the night before with your mates that came up from another campsite and parked in everyone else's spot... PLEASE DO NOT COME BECAUSE YOU WILL BE SADLY DISAPPOINTED!

Absolutely no trading from the site.

No trade vehicles allowed on site.

Strictly recreational use only.

No vehicle washing.

GROUND SHEETS: Only ECO MAT can be used allowing grass and light penetration.

No ball games that will interfere with any other guest.

No ball games that will cause any damage whatsoever.

No kite flying on any part of the site – there are overhead cables.

No digging, cutting, pruning or any other damage to the surrounding hedges, trees, wildlife or grounds. Payment to rectify any damage caused by any method whatsoever to anything will be charged to the person(s) responsible.

No excessive noise after 10.30pm (and no noise at any time that would be considered aggravating to normal people).

Only well behaved animals are welcome. Any animal mess must be cleaned up immediately.

No electric heaters to be used in awnings. If necessary, a meter can be supplied and additional charges applied.

Owing to the high cost of black toilet waste disposal, an additional charge of £15.00 will be levied on RV owners who are staying with us for less than three days and who wish to use our separate RV Black Waste disposal facility.

No car parking on the roadway. Caravans must be placed on the pitch in such a way to allow the car to be parked on the same pitch. Cars or trailers being towed by motorhomes must be parked within the pitch to avoid additional charges.

Cars, trailers or any other items stored on a second pitch or hard standing will attract a second pitch daily charge.

Any unauthorised parked vehicle or caravan or trailer will be removed by a licensed parking control company with costs and release fees payable.

FULL TERMS AND CONDITIONS

BOOKING

Advanced booking is advised during high season and bank holiday periods. Some periods are subject to a set minimum number of nights.

Cornish Farm Touring Park accepts advance bookings on the understanding that you provide correct information at the time of booking. If information is deemed incorrect when you arrive on site, we reserve the right to refuse the booking if it cannot be accommodated.

When you are placing your booking we expect you to provide:-

1 - an accurate unit size, along with any ancillary equipment you intend to use during your stay (awning, pup tent, toilet tent etc.) are required. We will try to accommodate larger units, but additional fees may apply.

2 - an expected arrival time so we can plan for your visit. If you are unexpectedly delayed, please call to advise.

3 - any requirements for disabled guests so that we can discuss these with you to check for availability and that the site can meet both your needs and expectations.

The site is for recreational use only. Campers are not permitted to use the site as a base for running a business, carrying out work or as a main place of residence.

At the discretion of the management, some customers may stay on site in a caravan or motorhome whilst working in the local area.

Please do not leave your unit unoccupied overnight during your stay without first informing the Warden and leaving your contact details.

ARRIVAL

On arrival, please make payment for the balance of your pitch fees in advance before pitching.

In the event of poor ground conditions a pitch may not be available. The wardens will endeavour to advise you in advance should this occur but no responsibility can be accepted if this is not possible.

Please familiarise yourself with the site's fire regulations and fire-fighting equipment and its location as soon as you arrive on site.

PITCHING

All pitches are 10m x 10m and the unit (along with any ancillary equipment) must fit within the confines of your pitch. If this cannot be achieved you may need to purchase an additional pitch (if available) or remove the ancillary equipment. All loose equipment needs to be stored within the confines of your unit.

You must ensure the mains electrical cable from the hook up point to your unit and the unit's installation are safe. All units should be protected by a residual current device (RCD). For tent campers, this should be incorporated into a purpose made mains supply unit designed for tent camping conditions.

The transfer or sub-letting of pitches is not allowed.

Barbeques must be purpose built and portable, standing clear of the ground. There must be no possibility of damage to the ground. Only gas or charcoal barbeques should be used. Campfires are not permitted on our site.

Pets are welcome on site but you are responsible for the behaviour of your animals. Please ensure that your animals are not allowed loose on site and are kept on a lead no longer than 2 metres. Please exercise animals sensibly in the area away from other pitches or off site. You must ensure that your pets do not foul the site and you are responsible for cleaning up after them.

If it is deemed a pet is creating a nuisance or causing disturbance to others, you will be asked to remove them from site. Please note we do not allow on site any breed of dog listed under the Dangerous Dogs act 1991.

With the exception of assistance dogs, pets are not allowed in the toilet block.

It is the responsibility of parents and guardians to ensure children are supervised at all times whilst on site. Special consideration should be given to the use of toilet blocks.

Noise must be kept to a reasonable level at all times so as not to disturb the enjoyment of others. Generators cannot be used.

Vehicle drivers, motorcyclists and cyclists are required to adhere to the site's 5 mph speed limit and follow any one way system in place.

All cycles should have appropriate lighting if used at a time when it should be required.

Essential repairs can be carried out so that an unserviceable vehicle can leave site, however, general maintenance and servicing is not allowed. Third parties are not allowed on site to carry out any form installation works to caravans or motorhomes.

Drivers of vehicles, including motorcycles, must hold a full and current driving licence in order to drive on site.

Servicing chemical toilets must only be done at a chemical disposal point, using water from that source.

To avoid possible damage to sewerage systems we support the use of bio-degradable chemical fluids that do not affect the natural bacterial balance within the system.

DEPARTURE

Pitches should be vacated by 11:30am on the day of departure. If the pitch is not required immediately, Customers may stay later after consultation and in agreement with the warden and the appropriate fee paid. Please ensure you leave your pitch clean and tidy on departure.

If you leave a unit or other property on the site without paying or prior arrangement, Cornish Farm Touring Park shall be entitled to make such arrangements as it may deem fit for the removal or storage of such property. The expense of such storage or removal shall be charged to you. If you fail to pay such an account within 14 days of an account being rendered, then we may make such further arrangements as it may deem fit to dispose of the property to reimburse itself for out-of-pocket expenses and to recover any unpaid fees due.

LOST PROPERTY

All items of lost property will be retained for one calendar month. Items not claimed after this period will be donated to a local charity or church close to the site, this includes any monies. Any items that are not of use to any of the local charities will be disposed of.

Anything where the owner is readily identifiable will be either directly returned to the owner if still on site or contacted by phone if possible. If it is not possible to contact the owner the items will be passed to the police.

Owners are responsible for the cost of reclaiming their goods. The following items are excluded from this policy:

- 1 - credit or debit cards will be reported to the card issuer. The card issuer will then advise what further action is necessary;
- 2 - items where there is any suspicion of danger to employees or to the public. The police will be contacted immediately in such circumstances for advice;
- 3 - unclaimed perishable goods are disposed of the following morning;
- 4 - any item that has clearly been abandoned; or
- 5 - where items of property are claimed the claimant should be expected to provide a description of the items lost. The claimant must sign for all items claimed and record their full name and address.

LIABILITY

Cornish Farm Touring Park will not accept responsibility for any loss or damage to the property of the guest, including personal belongings, cash, jewellery and motor vehicles, however caused during their holiday.

Cornish Farm Touring Park's responsibility and financial liability (excluding any liability for death or personal injury due to negligence) shall be limited to the return of monies received in the event of accommodation, booked in good faith, not being available owing to exceptional weather conditions, flood or fire, or such other cause beyond their control.

Any cause for complaint must be addressed with a warden. If in the unlikely event that the complaint cannot be resolved on site then it should be addressed for the attention of Eddie & Lyn Jones @ Cornish Farm Touring Park, Shoreditch, Taunton TA3 7BS email: eddie@cornishfarm.com
lyn@cornishfarm.com